

New Initiative – People Connect

Dear All,

It gives me immense pleasure to inform you that a Forum named 'People Connect' has been launched on ISTM's website for sharing information and experiences. You may remember your days at ISTM where training was provided not only to enhance the skills required for the job but also to reignite humanistic approach to delivery of services in an efficient and effective manner. Training modules on Good Governance, Ethics and Values in Public Governance, Citizen Centric Governance, Service Delivery Approach, etc. are a few of initiatives that Government has incorporated in various training programmes to change the attitude as well as image of non-responsive Government servants to pro-active government servants working for development and welfare of citizens, society and country.

On this 'People Connect' Forum, you are invited to share your inspiring experiences of service delivery in a humane manner as part of your duty and responsibility and not as doing a favour to those you are duty bound to serve. This sharing of heart warming stories of your work can be from your office as well as outside. Further, you can also share information and knowledge about various aspects of government functioning, rules, regulations and any clarifications, if you feel like.

Through this email, I invite all of you to come on board on this Forum to share and care. This Forum is also open to other government employees who may not have undergone any training in ISTM but are interested in joining here.

Best wishes and regards

Dr. Sunita H Khurana
Director, ISTM